JUST ME AND MY DAD Windows Readme File 1.0

This file can be read on the screen or printed out and includes information about the following topics:

1. GETTING STARTED

More than Just a Story Getting Started-Windows 3.1 Getting Started-Windows 95 Options Page Hopping

- 2. TECHNICAL INFORMATION Minimum System Requirements QuickTime
- 3. TROUBLESHOOTING Hardware Troubleshooting Windows 3.1 Troubleshooting Windows 95 Troubleshooting
- 4. TECHNICAL SUPPORT

1. GETTING STARTED

More than Just a Story!

Follow along as Little Critter reads you the story of what happened when he went camping with his dad. Then play with each page of the story and enter a world full of interactive imagination, sounds, humor, and surprises, chock full of animation. When you're finished reading and playing with the story, then stop by Little Critter's living room and watch the twenty-two-minute video of Little Critter's camping trip with his dad!

Getting Started-Windows 3.1

Place the CD in your CD-ROM drive. Starting at the Windows Program Manager, go to the top left of the menu bar and click on **File** and then **Run**. Type **D**: (or whatever drive letter is appropriate for your CD-ROM), then **Install.exe** and then hit **Enter**. Then follow the instructions for the onscreen install program; when that's complete, double-click on the Just Me and My Dad icon that you will find in the Kidz Corner program group window. You are now ready to play.

Getting Started-Windows 95

Place the CD in your CD-ROM drive, select *Start*, *Settings*, and *Control Panel*. Then click on *Add/Remove Programs*, click on *Install*, and then follow the instructions for the onscreen installation program. When that's complete, double-click on the *Just Me and My Dad* icon that you will find in the Kidz Corner program group window and begin to play.

Options

Play

Play puts you in complete control to explore all of the fun and surprising hot spots on every page just by pointing and clicking on your screen with your mouse. See Little Critter blow magic bubbles and watch him sing and dance, along with lots of other fun and imaginative animations, just by a click of your mouse. If you want to return to the Options screen at any time during this selection, hit the space bar or click the page number at the bottom of the screen.

Read

Read takes you through a page-by-page reading of the story by Little Critter, in which the text is highlighted so that you can follow along. Note: in this selection the story unfolds from beginning to end without any interaction from you. If you want to exit at any time during this selection, hit the space bar and that will return you to the Options screen where you can then make another selection.

Page

Page allows you to see each page in miniature so that you can pick the page you want to play with and then access it immediately. As in "Play" mode, you are in complete control and can play with the hot spots on the page as you wish.

Movie

Movie takes you to Little Critter's living room to watch the twenty-two-minute video he and his dad made of their camping trip. As in "Play" mode, this page is interactive, too, so don't forget to click on the hot spots with your mouse to see the jack-in-the-box pop out and the monkey eat his banana!

Quit

Quit allows you to exit Just Me and My Dad.

Page Hopping

To move through the pages of the story, click on the arrows at the bottom of the screen. The right arrow takes you to the next page and the left arrow takes you to the previous page.

To return to the Options screen at any time in any mode, hit the space bar or click the page number at the bottom of your screen.

To quit the program at any time hit Alt+F4.

2. TECHNICAL INFORMATION

Minimum System Requirements

Windows 3.1 or later System Requirements: 486SX-33 or higher processor 4 MB of RAM Super VGA (640 x 480, 256 color) display Double speed CD-ROM drive SoundBlaster 16 or 100% compatible sound card Mouse Speakers recommended

Windows 95 System Requirements: 486SX-33 or higher processor 8 MB of RAM Super VGA (640 x 480, 256 color) display Double speed CD-ROM drive SoundBlaster 16 or 100% compatible sound card Mouse Speakers recommended

QuickTime

To play the video on the "Movie" page, QuickTime must be installed on your computer. The Windows install procedure prompts you to install QuickTime.

3. TROUBLESHOOTING

If you are experiencing any problems with this program, please read through this guide for help. If you find that your problem is not addressed here, then contact our technical support group for further assistance (see Technical Support section below for details).

Hardware Troubleshooting

Sound Cards

For users of the **Diamond Sonic Sound LX** The Diamond Sonic Sound LX is not supported by *Just Me and My Dad*.

For users of the Advanced Gravis Ultrasound Max

If you are experiencing audio clipping, the following is a work-around. The Advanced Gravis Ultrasound Max's factory default settings allow the Ultrasound Max's High DMA and Low DMA setting to share a single DMA channel. In order to fix the problem you

must go into the Ultrasound Max's control panel and change either DMA channel A or DMA channel B so that the Ultrasound Max is no longer sharing DMA channels.

Windows 3.1 Troubleshooting

Memory

This progam requires a minimum of 4 MB of RAM installed on your computer to run. For optimum performance we recommend the following:

-Close all other programs

-Close any open windows

Performance

This program is designed to make the most of your computer's capacity. Other software may affect the way this program runs, such as **networking**, **file compression**, **or accelerators**. So the first thing you should do if you have a problem is DISABLE ANY OF THE ABOVE so that you can determine if any of them is the source of the problem, and then run the software again.

Screen Savers

When running this program, we recommend that you disable any screen saver program. This is especially recommended during the "Read" mode of *Just Me and My Dad*, as this mode requires no keyboard or mouse inputs for a significant period of time. To disable the screen saver that is a part of Windows 3.1, do the following:

-In the Main program group, select Control Panel.

-Double-click the **Desktop** icon.

-In the Screen Saver Area, in the Name box, select None.

-Select OK.

Setting Your Display to 256 Colors

This program requires that your video display be set to a resolution of 640 x 480 and 256 colors (this means that you must have a SuperVGA card with 512K video RAM or higher).

To check what video driver is currently installed, find the **Windows Setup** icon (usually located in the **Main** Program Group) and double-click on it. The first line, labeled **Display**, will show the currently installed video driver.

If your video display is not set for 640 x 480 and 256 colors, you may need to use a special installation procedure provided by your video board manufacturer. Otherwise, use the following procedure (make sure you have your Windows install disks and your video driver install disks on hand as you may be prompted for them):

-In the **Windows Setup** dialog box, select **Options** and then select **Change System Settings**.

-Select the arrow to the right of the **Display** line. Then browse the Display menu

and select the 640 x 480, 256 color driver. (You may be prompted to insert a disk with the proper video driver if it is not already in your Windows directory.)

-If the 640 x 480, 256 color driver is not available for your video card, select **Other Display** from the menu. At this point, you will be prompted to insert a disk with video drivers provided by the video card manufacturer. Locate the 640 x 480, 256 color driver and select it.

-Select Install and then select Restart Windows when prompted.

-If you need to return to your original resolution, go through the above steps and select your original video driver.

Updating Sound Drivers

If you are experiencing any problems with sound, make sure you have the most current version of your sound drivers installed. To install sound drivers refer to the manual and disks that came with your sound card.

How to Get Updated Drivers

Check with the manufacturer of your video card and/or your sound card to find out if updated drivers are available. You can contact many manufacturers directly by phone or fax, or via modem through BBS numbers or the Internet.

Microsoft supports many displays and sound cards through the Windows Drivers Library (WDL). The WDL is available on many online services, as well as on the Microsoft Download Service (MSDL). The MSDL phone number is (206) 936-MSDL.

Windows 95 Troubleshooting

Memory

This progam requires a minimum of 8 MB of RAM installed on your computer to run. For optimum performance we recommend the following:

-Close all other programs

-Close any open windows

Performance

This program is designed to make the most of your computer's capacity. Other software may affect the way this program runs, such as **networking**, **file compression**, **or accelerators**. So the first thing you should do if you have a problem is DISABLE ANY OF THE ABOVE so that you can determine if any of them is the source of the problem, and then run the software again.

Screen Savers

When running this program, we recommend that you disable any screen saver program. This is especially recommended during the "Read" mode of *Just Me and My Dad*, as this mode requires no keyboard or mouse inputs for a significant period of time. To

disable the screen saver that is a part of Windows 95, do the following:

-Select Start, Settings, and Control Panel.

-Double-click the **Display** icon.

-Select the Screen Saver tab in the Display Properties dialog box.

-In the box below **Screen Saver** select the down arrow and then select **None**. -Select **OK**.

Setting Your Display to 256 Colors

This program requires that your video display be set to a resolution of 640 x 480 and 256 colors (this means that you must have a SuperVGA card with 512K video RAM or higher).

To check what video driver is currently installed, do the following:

-Select Start, Settings, and Control Panel.

-Double-click the **Display** icon.

-Select the Settings tab in the Display Properties dialog box.

-Check the **Desktop area** for 640 x 480 and the **Color palette** for 256 Color and make the appropriate change(s), if necessary.

-If you need to return to your original resolution after running this program, go through the above steps and select your original video driver.

If you are experiencing video display problems, check that your video card is properly selected by doing the following:

-Select Start, Settings, and Control Panel.

-Double-click the **Display** icon.

-Select the Settings tab in the Display Properties dialog box.

-Click the Change Display Type button.

-If necessary, select **Change** in **Adapter Type** and/or **Monitor Type** and select the appropriate driver.

(Note: some manufacturers provide their own installation procedure for selecting and changing video drivers.)

Updating Sound Drivers

If you are experiencing any problems with sound, make sure you have the most current version of your sound drivers installed. To install sound drivers for Windows 95, refer to the manual and disks that came with your sound card.

How to Get Updated Drivers

Check with the manufacturer of your video card and/or your sound card to find out if updated drivers are available. You can contact many manufacturers directly by phone or fax, or via modem through BBS numbers or the Internet.

Microsoft supports many displays and sound cards through the Windows Drivers Library (WDL). The WDL is available on many online services, as well as on the Microsoft Download Service (MSDL). The MSDL phone number is (206) 936-MSDL.

4. TECHNICAL SUPPORT

Assistance Via E-Mail and Modem

Get up to the minute technical information at the GT Interactive Software **web-site** at **http://www.gtinteractive.com**. In the Support Section you'll access lists of frequently asked questions, troubleshooting, forum discussions, and gain access to direct e-mail support at **support@gtinteractive.com**. Upgrade patches can also be found on our site if or when they're needed.

Help Via the Mail

You can mail your questions to our technical support team at the following address:

GT Interactive Software Attn: TS/Q&A 1 Nixon Lane Edison, NJ. 08817

Help Via Telephone

For phone assistance, call GT Interactive Software's **Tech Support at 970.522.1844**, Monday through Friday, 8 AM until Midnight (ET). Please note that Tech Support is closed on all major holidays. We ask that you do the following when calling: be near your computer; have any information we'll need regarding your particular system and set up handy (including your type of computer, video adapter, and sound system); be ready to give the assistance person detailed information about where you are encountering your difficulty and any messages received on the screen. We thank you for your cooperation.